

510-336-2900 ♦ 24 hours a day/7 days a week
contact@manoshomecare.com ♦ www.manoshomecare.com



Employer of Record Services Q & A

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Eliminating Parent Vendor Services

Why is this change happening now?

The federal government is requiring the state of California to ensure that respite care federal taxes are paid. The federal government has threatened to stop payments

Why is the pay so low?

The pay is low because the money paid to agencies

I received \$10.70 from the Regional Center—where did all the money go?

That \$10.70 was supposed to include payments for workers compensation plus federal and state employment taxes. After paying for those costs, the pay ends up to be about \$8.75 per hour. If you have been paying all of the cash to the worker, then you owe a lot of money to the federal government and the state. Parents haven't been paying those taxes, and that is why the federal government is forcing the end of the parent vendor system.

Caregivers

Will Manos Home Care cover shifts that my worker can't cover?

No. This service is not paid for by the Regional Center.

Will employer of record services include replacing my worker?

No. This service is not paid for by the Regional Center.

What if my worker won't work for that wage?

You may need to find another worker or supplement their wage by paying them additional money.

What if I have multiple workers?

That is fine as long as those workers agree to take their CPR classes at Manos Home Care's offices.

Live Scans and CPR Training

What is a live scan?

A live scan records a person's fingerprints and checks to see if they have been arrested or convicted of a crime.

Why does my worker need a live scan?

A live scan fulfills the Regional Center's requirement for adequate background checks.

What if my worker has a criminal background?

We will review their background, including the criminal record, and decide if the offense disqualifies the worker from employment.

Why does my worker need CPR?

The state of California requires all Regional Center child care and respite providers to have a CPR certificate.

What if my worker flunks the CPR course?

Your worker can take the course again at no additional charge.

Who pays for CPR and live scans?

Manos Home Care pays for CPR and live scans.

Starting services with Manos Home Care

How do I sign up with Manos Home Care

Go to our Sign up for Service on our web site at www.manoshomecare.com for the six simple steps to sign up.

Do I have to go to your office to sign up with Manos Home Care?

No you don't; we can perform all the tasks by phone, mail, fax and email.

How quickly can I start with Manos Home Care?

Within one week. The final step depends on the Regional Center's delivery of a purchase of service (POS) contract to Manos Home Care.

Can I change agencies?

Yes. Talk to your case manager about switching to Manos Home Care if you have signed up with a different agency.

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